

### Retractable Screen Maintenance:

Your screen is a combination of many different materials and therefore will be susceptible to normal wear and tear from the environment.

Dirt, grime, air borne pollutants and salt deposits can affect the performance and appearance of retractable insect screens. Therefore we have comprised a list of maintenance and listed them below. Failure to follow this could comprise your screens warranty.

### Cleaning

Cleaning of the screen must be carried out at frequent intervals. Failure to carry out regular maintenance may exclude the application of the warranty. The frequency for cleaning will depend on the environment in which they are installed.

- Mild-Rural and domestic areas, minimum every 6 months
- Moderate-Cities and light industrial areas, minimum every 3 months
- Severe-Coastal and heavy industrial areas, minimum every month

### Mesh

Cleaning of the mesh can be carried out using a soft brush or soft brush vacuum on a low suction setting. Should the mesh become soiled only clean with water with no chemical additives.

### Tracks

Screen tracks are to be washed down with warm water and a mild detergent to remove contaminated deposits on the track.

### Lubrication

Silicone based lubricant (like the Exceed Lube) are to be applied to the screen track to suit your environment. This will help your track to stay smooth and easy to operate.

- Do not use an abrasive lubricant

**Any questions go to [www.exceed.co.nz](http://www.exceed.co.nz) or call 0800 25 25 00 anytime for further information or to check in with your local exceed franchise team.**

By law, this warranty is the exclusive warranty granted by Nu Era Investments and is in lieu of all other express or implied warranties or guarantees. There are no implied warranties as to the merchantability, quality or fitness for a particular purpose. In all other respects the Standard Terms and Conditions Nu Era Investments



### Product Warranty

The following warranty is given in addition to those non-excludable rights and remedies conferred on customers and the non-variable obligations imposed on Nu Era Investments under the provisions of the Trade Practices Act 1974 (Cth) and other applicable legislation. The warranty shall be the current warranty provided by the manufacturer of the goods. The Supplier shall not be bound by nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Goods.

On the terms set out below, Nu Era Investments warrants that the pleated and flat mesh cartridges and mesh will be free from defects for 2 years from the date of manufacture. The Aluminium housing will be free from defects for 5 years from the date of manufacture.

Damage caused by misuse, normal wearing of cord and track and mesh components or use of other than residential applications, accidents and "acts of god" cannot be claimed under this or any other warranty.

Hook retaining clips are a wearing component and as such do not carry any warranty as they are designed to break and fatigue as part of the product design.

Except as provided herein, Nu Era Investments makes no other warranties whatsoever, express or implied, as to performance, characteristics, specifications or conditions of the product, including but not limited to merchantability or fitness for purpose.

Where such limitation of liability is not prohibited or void under any applicable legislation, Nu Era Investments liability for any loss or damage whatsoever (including consequential and economic loss) and howsoever arising (including but not limited to contract, tort and negligence) directly or indirectly in connection with their products or supply thereof, shall be limited to any one or more of the following as determined by Nu Era Investments, in its absolute discretion:

- The replacement of the product or the supply of equivalent products
- The repair of such product
- The payment of the cost of replacing the product or of acquiring equivalent products or
- The payment of the cost of having the product replaced

### Nu Era Investments assumes no liability under the warranty for the following:

- Misuse, abuse, accidental or intentional damage
- Exposure to windy conditions (max wind speed 7m/s)
- Improper adjustment or operation by the purchaser
- Improper maintenance or installation
- Fading and deterioration of surface finish where regular maintenance has not been carried out
- Inaccurate or incorrect site or operational specifications,
- Unauthorized repair or modification
- Use contrary to instructions furnished by Nu Era Investments
- Failure to retract the mesh for extended periods of time resulting in flattening of the mesh
- Use of replacement parts other than authorized parts



**0800 25 25 00**  
**[www.exceed.co.nz](http://www.exceed.co.nz)**

